



University of
South Australia

Centre for
English Language

CELUSA MONITORING OF ATTENDANCE POLICY

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SECTION A - INTRODUCTION

A.1 Purpose

The Centre for English Language in the University of South Australia (CELUSA) is required to monitor the attendance of students enrolled in Non-award English Language Intensive Courses for Overseas Students (ELICOS).

A.2 Scope

This Policy applies to all students who are enrolled in CELUSA and have a student visa with a condition to maintain minimum attendance requirements.

A.3 Definitions

| Word/Term | Definition |
|---------------------------|--|
| Academic counselling | Advice provided by a member of the appropriate Academic Directorate |
| Class | A scheduled teaching block |
| Confirmation of Enrolment | A document issued to a student by the an education provider to support an application for a student visa or to prove a student's enrolment |
| Immigration | Department of Home Affairs |
| Intention to Report | Student is advised that they are to be reported for unsatisfactory academic progress or attendance |
| Medical certificate | <p>A signed statement from a registered medical practitioner, health practitioner or approved health specialist certifying a period of time during which a student is/has been affected by a medical condition impacting on their participation and/or attendance.</p> <p>medical certificate may be issued by the following medical and health practitioners registered under the <i>Health Practitioner Regulation National Law</i>:</p> <ul style="list-style-type: none"> • medical practitioner • psychologist • chiropractor • dentist • optometrist • osteopath • physiotherapist • podiatrist • other health specialists as approved: http://www.medicalboard.gov.au/Registration/Types/Specialist-Registration/Medical-Specialties-and-Specialty-Fields.aspx |
| National Code of Practice | A set of national standards that governs the protection of overseas students and the delivery of programs to those students by providers registered on |

| | |
|---------------------------------|---|
| | CRICOS. Only CRICOS registered programs of study can be offered to international students studying in Australia on a student visa |
| Non-award ELICOS | English language study that does not result in a qualification |
| Registered medical practitioner | https://www.ahpra.gov.au/Registration/Registers-of-Practitioners.aspx |
| Session | A two hour teaching block within a class |
| Student visa | The visa required for international students to be able to undertake studies in Australia |
| Study period | For the duration of the Confirmation of Enrolment. |

A.4 Acronyms

| Abbreviation | Phrase or Word |
|--------------|--|
| CELUSA | Centre for English Language in the University of South Australia |
| CoE | Confirmation of Enrolment |
| ELICOS | English Language Intensive Courses for Overseas Students |
| ITR | Intention to Report |

SECTION B - POLICY STATEMENT

B.1 Principles

The Director of Studies and teachers are committed to systematically monitoring the attendance of each student enrolled at CELUSA and proactively notifying and counselling students who are at risk of failing to meet the requirements.

In accordance with the National Code of Practice, poor attendance levels will be communicated to students, appropriate staff and relevant legislative authorities.

B.2 Policy

1 Satisfactory attendance

- 1.1 In order to achieve satisfactory attendance students must attend at least 80% of scheduled contact hours of their non-award ELICOS study period.
- 1.2 Student attendance will be assessed on a weekly basis
- 1.3 If a student is issued with a new Confirmation of Enrolment (CoE) their attendance is monitored over each of the CoE's separately.
- 1.4 Students whose attendance falls below 80% may have their Confirmation of Enrolment (CoE) cancelled.
- 1.5 A cancelled Confirmation of Enrolment (CoE) will not constitute a release for transfer
- 1.6 All students who have an attendance percentage less than 80% will be required to attend academic counselling.

2 Recording of attendance

- 2.1 Teaching staff will record student absences from class on a daily basis.

3 Absences on medical grounds and other

- 3.1 A medical certificate is required for all absences on medical grounds. These absences will still be counted when calculating an attendance percentage.
- 3.2 CELUSA will only accept medical certificates signed by registered medical practitioners, health practitioners or approved health specialists.
- 3.3 Back-dated medical certificates will not be accepted except at the discretion of the Director of Studies.
- 3.4 Written approval is required for all absences where it is known by the student in advance that they will not be attending class. These absences will still be counted when calculating an attendance percentage.
- 3.5 Students who have been absent for more than five consecutive days or are at risk of falling below 80% will be contacted and reminded of the attendance policy.

4 Absence from class

- 4.1** Students who are absent for 30 minutes or more from any session will be marked as absent for the full session.

5 Reminder, Warning and Intention to Report (ITR) letters

- 5.1** These letters will be issued to students with an active CoE and a student visa with a condition to maintain minimum attendance requirements:
- Attendance between 85% - 89% the student will receive an Attendance Reminder letter
 - Attendance between 80% - 84% the student will receive an Attendance Warning letter
 - Attendance 79% or below the student will receive an ITR letter

N.B. Students may not be sent each type of attendance notice, as these will be sent based on the attendance level at the time of the monitoring report being printed. For example, if a student's attendance level drops from above 90% to 84% or lower between monitoring reports, the student will receive an Attendance Warning without a prior Attendance Reminder.

6 Notification to Immigration

- 6.1** All students identified as maintaining an unsatisfactory attendance level will be notified in writing of the ITR them to Immigration for unsatisfactory attendance.
- 6.2** Where the student does not lodge an appeal within 20 working days of the date of the ITR letter or where their appeal is rejected, the student will be reported to Immigration for unsatisfactory attendance.

7 Student appeals

- 7.1** Where a student's ITR attendance level is between 80% and 70% an appeal may be considered where:
- The student produces documentary evidence (where appropriate) which clearly demonstrates compassionate or compelling circumstances
- 7.2** Where a student's attendance on their ITR has fallen below 70%, an appeal may only consider whether the appropriate procedures were followed.
- 7.3** Students who wish to appeal their ITR may lodge an appeal in accordance with the **Student Grievances and Appeals Policy**.

SECTION C - GOVERNANCE

C.1 Responsibility

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|----------------------------|--|
| Identification | CELUSA Monitoring of Attendance Policy |
| Policy Owner | Director of Studies CELUSA |
| Approving Authority | SAIBT Executive Group |
| Initial Issue date | August 2012 |
| Directory Location | Academic Directorate, policies |

C.2 Version Control

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|-------------------------------|--------|
| Current Version Number | 3.1 |
| Date of Effect | 8/2019 |
| Review Date | 3/2021 |
| Privilege Level | Public |

C.3 Legislative and Organisational Context

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| Name |
| The National Code of Practice 2018 |

SECTION D - PROCEDURE

D.1 Related Procedures

CELUSA Compulsory Monitoring of Attendance Procedure

D.2 Related Policies

Student Grievances and Appeals Policy