

## Special Qantas offer for University of South Australia International Students

### Kick start your studies with Qantas and save.

Qantas extends a special student fare offer for you. Offer 5 January 2022 and ends 31st March 2022.

This offer includes the following;

- Qantas International One-Way Base Fares (Excl taxes, fees and carrier charges)
- 10 kg extra check in baggage, allowing a total of 40 kg to be checked in~
- One complimentary date change\*
- Discount fares available on flights from Singapore and Bangkok only

Any flight bookings must be made by you (the student) via a secured link to Qantas from your university intranet site. The access code specific to your university must be used. Students must not advertise or promote their discount online or via social media. See FAQs for more info.

To book, visit your university intranet site for the link to Qantas.

\* Excluding applicable taxes, fees, and carrier charges. Eligible, International Economy fares are marked with a star and an amount 'saved' on the booking page. The amount saved under the relevant offer will be displayed on the booking page under each eligible fare. Terms and conditions apply. This offer ends 11:59pm AEDT 31 March 2022 unless sold out prior and is valid for travel on selected routes from 01 February 2022 until 30 June 2022. Refer to the next pages for full details and promotional terms and conditions.

^ Discounted\* fares are only available at the time of making a new booking. Changes will result in the booking reverting to published fare if changes are made after the offer has expired. If applicable you will also need to cover any fare difference and /or additional surcharges fees or taxes payable for your new flight.

~ Qantas check in baggage, no single piece can exceed 32kg(70lb).

# ACCESS CODE 700108

## Frequently Asked Questions (FAQ)

Booking period.	
Travel dates:	International: Departures to Australia between 01 February 2022 to $30^{th}$ June 2022
Cabin:	International: Economy

05. January 2022 to 31 March 2022 11:59nm AEDT

#### From Singapore and Bangkok

**Booking** neriod

10% off Economy one-way base fares excluding applicable taxes, fees, and carrier charges 10 kg extra check in baggage, allowing a total of 40 kg to be checked in~ One complimentary date change

From Delhi 10 kg extra check in baggage, allowing a total of 40 kg to be checked in~ One complimentary date change

#### ~ Qantas check in baggage, no single piece can exceed 32kg(70lb).

Eligibility: To be eligible for this offer, you must hold a valid International Student Identity Card (I), have proof of enrolment in a full-time course at educational establishment in Australia

Access: Students must go to their University Intranet and access a special link to Qantas. The Access Code must be provided to make the booking.

Qantas Points and Status Credits: Bookings are eligible for Qantas Points and Status Credits as per fare conditions, detailed at time of booking. Passengers with tier status are eligible for tier benefits. Points Plus Pay is not possible with this promotion. Passengers must be a member of the Qantas Frequent Flyer Program to earn Qantas Points. Qantas Frequent Flyer Terms and Conditions Apply (https://www.qantas.com/au/en/frequent-flyer/discover-and-join/terms-and-conditions.html).

**Restrictions: One way fares only.** No multi-city. No stopovers permitted. Qantas Contact Centre is NOT able to assist with these types of bookings for this promotion.

Point of Sale: All flights must depart outside of Australia and end in Australia (e.g. Singapore to Australia).

Australia is defined as the following cities: Sydney, Melbourne, Brisbane, Adelaide, Perth, Canberra, Hobart.

Other conditions

- Before booking and before travel, ensure you check the latest Government travel requirements, which may include mandatory health declarations, vaccinations, COVID-19 tests, use of face masks, entry permits, pre-approval and quarantine (possibly at your own expense) or you could be denied entry.
- All passengers on Qantas international flights are required to be fully vaccinated with a TGA-approved or recognised vaccine (some exemptions for medical reasons). Passengers may need a COVID-19 pre-departure test, even if you have received a COVID-19 vaccination. Other requirements apply, ensure you check the latest Government travel requirements for more information.
- Only valid for Qantas, partner airline operated services. Jetstar operated flights are excluded.
- All bookings must be made by the student via the secured link to Qantas via the corporate intranet site.
- Details of the offer are not to be advertised via social media or any other public channels.
- Offer cannot be combined with any other offer, discount or promotion unless otherwise specified.
- Discounted\* fares are only available at the time of making a new booking. Changes will result in the booking reverting to published fare if changes are made after the offer has expired. If applicable you will also need to cover any fare difference and /or additional surcharges fees or taxes payable for your new flight.
- All travel is subject to <u>Qantas Conditions of Carriage</u>.

#### 1. How do I make a booking?

Visit your university intranet site where you will find a banner or a link to the special Qantas promotion. Click on this link where you will land on a secured site where you will be asked for the Access Code for your University. Thespecial airfares, can only be found via this link and are not available on Qantas.com directly

#### 2. Where can I find the Access Code for my University?

Please refer to the first page of this flyer in the lower right-hand corner within the bubble graphic.

#### 3. Where do I enter the Access Code?

Please enter the Access Code in the booking form – the space is in the bottom left hand corner. This booking form is only accessible from your university intranet. This special booking form cannot be found on Qantas.com and the Access Code cannot be entered on Qantas.com.

#### 4. Can I make this booking on Qantas.com, via a travel agent or by callingQantas?

No. This offer is only available via the special booking link provided on your university intranet. These discounted fares cannot be found on Qantas.com or via the Qantas contact centre.

#### 5. What destinations and dates are on offer?

From Singapore, Bangkok and Delhi to Sydney, Melbourne, Brisbane, Adelaide, Perth, Canberra, Hobart. International Flights are subject to government and regulatory approval. Travel Dates; 01 February 2022 to 30 June 2022. As Qantas International returns in 2022, Qantas will look at including additional departure points, subject to government regulation and network.

#### 6. How can I book Premium Economy, Business or First?

This offer is for Economy Class bookings only for Economy bookings for International. If you would like to book any other cabin with Qantas, we invite you to visit Qantas.com for more options; however, the discount is NOT applicable.

#### 7. Are these flights eligible for Qantas Points and Status Credits?

Yes. These are regular retail fares with Qantas Points and Status Credits provided as stated in the booking conditions.

#### 8. Can I book using Points Plus Pay?

Unfortunately, this option is not available via this promotion. If you'd like to use Points Plus Pay for your booking, please go to Qantas.com; however, the discount from this promotion is NOT available.

#### 9. How do I know if the discount has been applied?

Once you have accessed the booking form after entering your Access Code, the discounts are automatically applied. All prices are net of the discount. Eligible flights with the student discounted price will be flagged with a star and the value 'saved' for each relevant offer.

#### 10. How do I make changes or cancel after I have made the booking?

Please use Manage Your Booking or call the contact centre for any changes to your booking. The fare rules stated at the time of booking apply. Discounted fares are only available at the time of making a new booking. Changes will result in the booking reverting to non-discounted fares.

#### 11. How many passengers can there be perbooking?

Each booking may have a maximum of 9 passengers, all passengers must meet the eligibility requirement of a student.

#### I have a question not covered in these FAQ;

If you have a question that is already covered in this document, you will be referred to the terms and conditions or these FAQ. All other questions can be addressed to your university representative. Please do not contact the Qantas contact centre as this offer is not supported via this channel.

