



University of
South Australia

Centre for
English Language

STUDENT ORIENTATION POLICY

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SECTION A - INTRODUCTION

A.1 Purpose

The purpose of this policy is to outline the requirements regarding orientation and late and non-arrivals at the South Australia Institute of Business and Technology (SAIBT) and Centre for English Language in the University of South Australia (CELUSA).

A.2 Scope

This policy covers all students of the:

- South Australian Institute of Business and Technology (SAIBT)
- Centre for English Language in the University of South Australia (CELUSA)

A.3 Definitions

Word/Term	Definition
Confirmation of Enrolment	A document issued to a student by the an education provider to support an application for a student visa or to prove a student's enrolment
Domestic student	A student who is an Australian citizen, an Australian permanent resident (includes holders of all categories of Permanent Resident visas including Humanitarian Visas) or a New Zealand citizen
Immigration	The Department of Home Affairs
International student	A student or applicant for admission to an academic program who is not a citizen of Australia or New Zealand, or who does not hold Permanent Resident status in Australia
Letter of Offer	A written agreement between SAIBT/CELUSA and the student. Once the letter is signed this becomes a binding contract
Module	A single unit of study that counts towards completion of a program
Non-award ELICOS	English language study that does not result in a qualification
Orientation	A compulsory information day/week that all students attend when commencing their study
Program	The container for a group of Modules that are to be completed in order to be eligible for an Award. The structure of a Program is defined in the Study Plan
Study period	CELUSA - ten teaching weeks unless a shorter period of study as per the student letter of offer and/or course progressions SAIBT – fourteen weeks

A.4 Acronyms

Abbreviation	Phrase or Word
CELUSA	Centre for English Language in the University of South Australia
CoE	Confirmation of Enrolment
OSHC	Overseas Student Health Cover
PRISMS	Provider Registration and International Student Management System
SAIBT	South Australian Institute of Business and Technology

SECTION B - POLICY STATEMENT

B.1 Principles

Students undertake learning transitions over time which may involve large-scale academic, social and environmental change. SAIBT/CELUSA aims to facilitate a positive and successful transition for all commencing students to their program of study and campus through orientation processes which provide academic, social, administrative and geographic familiarisation with SAIBT/CELUSA.

B.2 Policy

1 Student orientation

1.1 Requirements (all students)

- 1.1.1 Orientations are compulsory for students to attend, regardless of the program, as valuable information is covered during these sessions.
- 1.1.2 Orientation sessions occur prior to the start of formal teaching.
- 1.1.3 Students enrolled in a SAIBT program must arrange to be available in the week prior to the start of their intended program of study to take part in an orientation program.
- 1.1.4 Attendance at Orientation will be recorded.
- 1.1.5 Students enrolled in non-award ELICOS are not required to be at CELUSA until the first day.
- 1.1.6 SAIBT students who do not attend the first day of orientation will be expected to attend a late orientation session.
- 1.1.7 CELUSA students who arrive after the first day will be provided with relevant information prior to being directed to their class on their first morning of attendance.
- 1.1.8 Students may complete a literacy and numeracy diagnostic test to establish if academic support will be required.
- 1.1.9 In the event of a campus closure due to government restrictions, online orientation is compulsory to all students.

1.2 Requirements (international students)

- 1.2.1 International students must organise their travel to ensure they are in the country for orientation unless there are any Australian border restrictions (e.g. pandemic).
- 1.2.2 If international students cannot travel to Australia due to Australian border restrictions, they must make themselves ready for online orientation.

2 Late and non-arrivals

2.1 Late arrivals (all students)

2.1.1 SAIBT and non-award ELICOS students who are unable to attend orientation by the commencement of the study period must notify SAIBT prior to commencement.

2.2 Non-arrivals (international students)

2.2.1 Students who are not contactable or who do not arrive to commence a program of study will have their enrolment status amended. Immigration will be notified of the non-commencement of studies and their CoE will be cancelled.

2.2.2 Students who wish to defer their program of study to the next available program will be issued with an amended Letter of Offer and Confirmation of Enrolment/s (CoE) (if applicable) on receipt of acceptance of offer and evidence of payment.

2.3 Non-arrivals (domestic students)

2.3.1 Students who are not contactable or who do not commence a program of study will have their enrolment status changed.

3 Delivery

3.1 SAIBT/CELUSA will deliver a comprehensive, integrated and coordinated approach to student orientation and transition that assists students to adjust to life and study.

3.2 SAIBT/CELUSA students will be given advice about their program and will be made aware of their responsibilities.

3.3 The orientation processes will be reviewed at least once per year.

4 Information

4.1 Students will be welcomed and provided with the appropriate information, advice and support that they may need in order to adapt to their studies and life in Adelaide.

4.1.1 As part of the Orientation program, students will be made aware of the support services available and how to access such services:

- Student Services, Campus Information and Emergency/Crisis Support
- Policies and Procedures
- Program Information, Academic Support and Important Dates e.g. Census
- Student Experience Activities, Career Planning and Employability Support programs available
- Non-Academic Support including the Student Counsellor
- OSHC, Emergency Services and How to Obtain Medical Services
- Visa Obligations for International Students

SECTION C - GOVERNANCE

C.1 Responsibility

Identification	Student Orientation Policy
Policy Owner	Academic Director, SAIBT Academic Director, CELUSA
Approving Authority	SAIBT Executive Group
Initial Issue date	September 2013
Directory Location	Policies, SAIBT, Academic Directorate

C.2 Version Control

Current Version Number	3.1
Date of Effect	04/2024
Review Date	11/2024
Privilege Level	Public

C.3 Legislative and Organisational Context

Name
Education Services for Overseas Students (ESOS)
Higher Education Standards 2021
The National Code of Practice 2018

SECTION D - PROCEDURE

D.1 Related Procedures

Student Orientation Procedure

Student Orientation Late and Non-arrivals Procedure

D.2 Related Policies

None